

*Powergy Clean Power Systems*  
**3 Year Limited Product Warranty**  
**Powergy™**

THIS WARRANTY IS GRANTED BY THIELSCH ENGINEERING, THE MANUFACTURER OF POWERGY CPS. THIS 3 YEAR LIMITED WARRANTY IS FOR THE BENEFIT OF THE ORIGINAL CONSUMER PURCHASER ONLY AND WILL CONTINUE FOR AS LONG AS SUCH ORIGINAL PURCHASER USES THE POWERGY CLEAN POWER SYSTEM PURCHASED HEREIN.

PRODUCT REPLACEMENT COVERAGE

If within three years of purchase, the CPS is damaged by a power surge, or fails to work for any reason, Powergy will, at its option, repair or replace the unit. Subject to the provisions below, this warranty covers all defects in workmanship or materials in the CPS. Thielsch warrants this product against defects in material or workmanship as follows:

1. **LABOR:** For a period of three year from the date of purchase, if this product is determined to be defective, Powergy will repair the product at no charge.
2. **PARTS:** In addition, Thielsch will supply, at no Charge, new or rebuilt replacements in exchange for defective parts, for a period of three years.
3. To obtain warranty service, the customer must remove the product, freight prepaid, in appropriate packaging, to Powergy.

This warranty does not cover the cost of shipping or re-installation of the product, cosmetic damage which does not affect the operation of the device, damage due to an accident, misuse, abuse, neglect, or negligence.

CONNECTED EQUIPMENT COVERAGE

While a Powergy unit is in service, if surge damage is sustained, Thielsch will pay to repair or replace (at Thielsch's discretion) residential electrical equipment that is connected. The Equipment Protection Policy applies to all connected electrical equipment (See Connected Equipment Protection Policy). Coverage is applicable only when the CPS unit was active and fully functional immediately prior to the claim event, and the CPS unit sustained surge damage as a result of the claim event. The CPS must be installed by a licensed/insured electrician.

WHAT IS NOT COVERED

This warranty will not apply to any defects or damage to the CPS unit or any properly connected equipment arising due to: (a) tampering, modification, or alteration of the CPS unit, including breaking the warranty seal, (b) use of the CPS unit under less than normal conditions (conditions dissimilar to those on the design name plate of the unit). This warranty does not cover any damage to properly connected equipment resulting from a cause other than a power surge. (A power surge is defined as an electrical transient or spike on the AC power or communication lines, including those caused by Lightning. Damage resulting from a direct lightning strike is not covered by this warranty.) This warranty specifically does not cover damage associated with sustained over-voltage, vandalism, theft, normal wear and tear, obsolescence, abuse, or catastrophic events. This specifically excludes well pumps, sprinkler systems, and security alarm systems. Thielsch disclaims liability for any incidental, indirect loss, special or consequential damages, including, without limitation, lost business profits, loss of data and all freight, mileage, travel time, and insurance charges associated with warranty coverage claims arising out of the sale or use of the CPS or out of the performance (or failure or delay) of Powergy warranty.

Some states do not allow the exclusion or limitations of incidental, indirect or consequential damages, so the above limitation or exclusion may not apply. This policy provides specific legal rights; the customer may have other rights, which vary from state to state. Valid in the United States and Canada only.

WARRANTY CLAIM PROCEDURES

If you have any product problems or defects, or find that you have sustained surge damage to your electrical equipment, contact Thielsch, at 888-876-9374. They will give you instructions to send the damaged CPS unit to Thielsch, freight pre-paid, for testing, confirmation of damage, and either repair or replacement. Submit receipts along with your claim package.



195 FRANCES AVENUE  
CRANSTON, RI 02910  
PH: (401) 467.6454  
TOLL FREE: (888) 876-9374  
Fax: (401) 785.4250